

Terms and Conditions of installation and service 2022

1. The following work and materials are not part of our scope of delivery and assembly and must be provided by the customer

- I. Masonry work, breakthroughs and sealing thereof.
- II. Hoists and forklifts as well as scaffolding that must comply with regulations and must be installed professionally.
- III. Unloading of the equipment and transport of the system parts to the site of installation.
- IV. The supply and removal of all energy supply lines to the designated connection points in accordance with local regulations.
- V. The supply and removal of all air supply lines to the designated connection points in accordance with local regulations.

2. General

- I. Whenever possible, our assembly personnel will adapt to the working hours at the local factory.
- II. The travel expenses of the assembly personnel will be invoiced according to actual expenses and corresponding receipts can be provided.
- III. The client must provide auxiliary personnel and skilled workers, means of transport e.g., fork trucks, equipment and tools for the installation or service planned according to the previously stated requirements by KSM at his own expense in good time.
- IV. We reserve the right to make technical changes onsite that do not impair the function of the system when necessary to complete the installation.
- V. All costs incurred in connection with the customer service are to be borne by the client.
- VI. We reserve the right to decide on the selection of the personnel used for customer service and the means of transport depending on availability and convenience in the interest of the customer.
- VII. Assembly costs are services and for this reason are to be paid immediately upon receipt of the invoice without any deductions to our bank account. The installation costs are all listed at net pricing, excluding statutory VAT.

3. Accommodation

- I. The costs for accommodation and overnight stays are, unless borne by the client, invoiced according to actual expenses incurred.

4. Work and Travel Time Hourly Rates

- I. Standard Hourly Rate (Regular Daily Working Hours: 8 Hours, Monday – Friday)
 - a. Technician 90,00 EUR / Std.
- II. Overtime for different scenarios is calculated with the following surcharges to the standard hourly rate:
 - a. Overtime Hours Monday – Friday: 50%
 - b. Saturday or Evening Hours: 50%
 - c. Sunday Hours: 70%
 - d. Working Hours German National Holiday's: 100%
 - e. Working Hours January 1st, Mai 1st and Easter Holiday, Pentecost- and Christmas 150 %
- III. There are no surcharges for travelling hours during the week.

5. Allowances

- I. Travel by car will be invoiced at EUR 0,75 / km.
- II. Meal allowance will be invoiced by the schedule provided from the German Tax authorities. The allowance is dependent on the country visited and will be outlined in the quotation that you receive.